

**CloudOne**



# FAQ

## **Frequently Asked Doors Next Generation Questions**

Go to [www.doorsng.com](http://www.doorsng.com) for a free 60-day trial.

**Do what you do best. We'll do the rest.**

**CloudOne Corporation**

9247 North Meridian | Suite 222 | Indianapolis | Indiana | USA

+1 (888) 850-CLOUD | [sales@oncloudone.com](mailto:sales@oncloudone.com)

[www.OnCloudOne.com](http://www.OnCloudOne.com)

**Q: I'd like to see a demo of DOORSng.com. How can I go about seeing this software?**

**A:** There are two ways. 1) You can register for a free trial at DOORSNG.com. This will allow you to test drive the software for yourself. But we won't leave you empty handed! You'll see that we have a page on this website dedicated to equipping you with resources for your liking. There are Guided Tutorial demonstration videos and downloadable documents for those who like to learn on their own. 2) Also available to you for free is access to our DOORS NG technical team that would be happy to provide you with a custom guided demonstration. For the custom demo, you can simply request it through [www.doorsng.com](http://www.doorsng.com), or email [DOORSNG@oncloudone.com](mailto:DOORSNG@oncloudone.com).

**Q: What is the difference between DOORSng.com and IBM's Rational DOORS Next Generation software?**

**A:** With DOORSng.com powered by CloudOne, we offer the same software that you'd get with IBM Rational DOORS Next Generation, but in a more modern, web-based SaaS model that allows project managers, analysts and engineers to dominate project requirements. DOORSng.com on CloudOne is a pay-as-you-go, web-based SaaS service of DOORS Next Generation. We provide you with secure, collaborative requirements management on a server dedicated to each team and organization. In addition to having access to IBM Rational DOORS Next Generation anytime you need it, we also include our Managed Services who will handle all of your upgrades, bugs, glitches, worries and woes so that you can do what you do best, (be a requirements manager ROCKSTAR) and we do the rest. Also included are awesome integrated technologies like IBM Rational Team Concert to keep all your work items and your team members in sync, IBM Rational Quality Manager to orchestrate testing and sharing of results, and Reporting Intelligence to help you understand what's happening with your project. All of this is in one place— your secure, Virtual Private Cloud that you only pay for when you use it. (All of this is free, of course, during your 60-day trial).

**Q: How easy is it to switch from DOORS to DOORSng?**

A: DOORS NG was built with migration from traditional DOORS in mind. Much of your data and templates will migrate directly with no adjustments. But, some of your scripting may require additional work, which is why CloudOne's Managed Service team is here to help. We will assess your current DOORS and map you out a seamless transition.

**Q: I would like to give your trial a run, but my project is going to be longer than 60 days. Where can I find pricing for 1 month of DOORSNG.com? Say one user license on a monthly basis?**

A: Email [doorsng@oncloudone.com](mailto:doorsng@oncloudone.com) and we'd be happy to provide you with pricing and other assistance.

**Q: I am using RRC rational requirements composer, it is my understanding that Doors will eventually replace this, is this true?**

A: RRC has been rebranded as DOORS Next Generation bringing both the capabilities of RRC and growing with the 5.0 release.

**Q: Will DOORS Next Generation integrate with Rational Team Concert?**

A: DOORS NG is part of the CLM suite with RTC and RQM. Collectively they are an integrated set of capabilities enabling the sharing of information and linking to objects with users not having to move between unique tools and data sets. Short answer ... yes!

**Q: How well is this suited for DoD secured environments?**

A: We are hosting IBM Rational Collaborative Lifecycle Management for both civilian and defense government agencies today. We are providing a managed service of CLM for the DoD today being used for the Integrated Health Record Program in conjunction with the VA within the IBM SmartCloud for Government (FISMA compliant).

**Q: As of version 5.0, IBM Rational Requirements Composer is renamed to IBM Rational DOORS Next Generation?**

A: A blog about the rename of RRC can be found here: <https://jazz.net/blog/index.php/2014/06/02/rational-requirements-composer-to-be-renamed-rational-doors-next-generation-2/>

**Q: My client requires physical copies of requirements documents, as part of their audit process. Does DOORS NG provide a function to generate a Requirements document using a client standard template?**

**A:** Standard templates for Word and PDF are available out of the box with some customization options. Typical users use this and the view filters (simple selection of objects and attributes that should be visible) to drive basic document generation. For richer control of content and formatting Rational Publishing Engine (RPE) can be used to drive the exact content and formatting necessary for their team.

**Q: How difficult is it to create a PDF snapshot of current approved requirements in a reasonable Systems Requirement document format out of the box?**

**A:** Simple exports of a selectable set (e.g. filter identifying properties of approved requirements) can be done in a series of mouse clicks and usually takes a few minutes for the document to be generated.

**Q: How well is it suited by Systems Engineering cradle to grave processes in a DoD environment?**

**A:** In a general sense it is suited very well for systems engineering environments. This includes the management of access and edit controls as well as high quality requirements management tasks. However, details exist such that this simple question demands more detailed discussion to address every dimension of this complex task. Additionally traceability into other tooling via OSLC enhances much of the capabilities desired for Systems Engineering.

**Q: How well does it fit with agile methodologies for software development?**

**A:** Agile support is strong. Internal support from a template perspective is available for some basic agile process enabling simple and streamlined deployment of Agile methods. Simply try it out on [DOORSNG.com](http://DOORSNG.com). Bonus when paired with Agile planning in RTC.

**Q: What types of metrics can be generated and displayed on dashboard? It would be used by Engineering managers to assess health of development at different stages.**

**A:** Default widgets for dash boarding of requirements status include items such as review progression (for requirements quality), update status (for requirements progress), and requirements trace (for supporting requirements and tests). Additionally when using Rational Quality Manager we add additional coverage metrics to make sure all requirements have available tests and the status of the testing to focus on quality. These default metrics are only the start. With the ability to add your own customer reports you can design and deploy the right metric views for you and your team.

**Q: How well is DOORS NG suited for the front end of the business? Ex. Pursuits involving customer relation management (shaping), proposals?**

**A:** For requirements development and elicitation the DOORS NG framework works very well to capture initial use cases, base requirements, and then review and evolve. Pairing the environment with Cloud delivery extend to enable more flexible and efficient review cycles providing access to your customer to the set of requirements you are development and provide more collaborative workflows.

**Q: What integrations are available for Project Management and Help Desk solutions?**

**A:** Integrations are available for Rational and OSLC compliant tools. In addition we can provide our partner solution from Tasktop that extends these integrations to a wider collection of tools especially in the Help Desk space.

**Q: How easy is it to set up workflow management?**

**A:** Configuration in DOORS NG is straight forward enabling the definition of types, attributes, and roles. This enables the management of assets and who can modify these assets allowing for efficient process deployment and enforcement.

**Q: Does it support horizontal and vertical integration involving business processes? Ex. creating threads to trace from reqmts to architecture artifacts to design, etc.**

**A:** Linking is a critical component with DOORS NG. In addition to enabling links, it also enables the creation of the link types custom to your organization. This is important to provide clarity to the meaning and intention of relationships. In addition these link types enable the most effective usage of “suspect link detection” which is the detection of change in related artifacts by enabling different profiles and evaluations of change.

**Q: What level of FIPS 140-2 encryption is supported?**

**A:** CloudOne has the ability to deploy DOORS NG within a FedRAMP compliant datacenter using NIST 800-53A compliance and FIPS 140-2 Level 1 encryption standards. Additional compliance and capabilities can be provided for additional costs.

**Q: Are there any new features within Doors that support business-reporting needs? Ex. I need to run a report that lists RRC requirements along with the linked RTC story's Release and Go Live dates, so that my team only has to maintain/rely on the Release & Go Live date fields in RTC (rather than maintaining in RTC \*and\* RRC).**

**A:** A custom report utilizing RRDI (Rational Reporting) will enable the creation of this report of linked data.

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CloudOne Corporation  
9247 North Meridian Street | Suite 222  
Indianapolis, IN 46260 U.S.A.  
OnCloudOne.com

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